

Transaction Currency AUD. "All transactions are processed in AUD"

All the transactions processed via Credit card, IVR, Direct debit and Web would appear as Your Telephone bill on your bank statement.

Refund Policy:

We do not normally give refunds if you simply change your mind or make a wrong decision. You can choose between a refund, exchange or credit where goods are faulty, have been wrongly described, are different to the product purchased on the website or doesn't do what it is supposed to do

Security Policy

When purchasing from Telcoblue your financial details are passed through a secure server using the latest 128-bit SSL (secure sockets layer) encryption technology. 128-bit SSL encryption is approximated to take at least one trillion years to break, and is the industry standard. If you have any questions regarding our security policy, please contact our customer support centre